

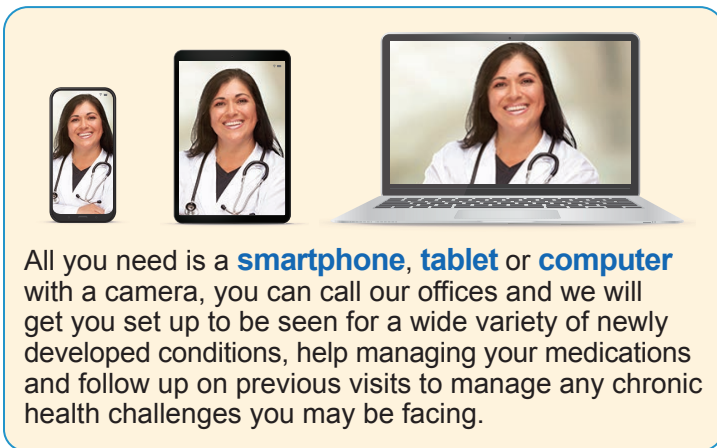
Stay Safe and Get Medical Care in the Comfort of Your Home

Pioneer Physicians are Accepting New Patients



If you need medical help during this time, call our offices today.

Whether you are a new or existing patient of a Pioneer practice, we are committed to you and your health; it is very important at this time to limit your potential for exposure and maintain your routine visits with your physician. That's why we're encouraging our Medicare patients to explore telehealth and connect with their physician from the comfort and safety of your home.



All you need is a **smartphone, tablet or computer** with a camera, you can call our offices and we will get you set up to be seen for a wide variety of newly developed conditions, help managing your medications and follow up on previous visits to manage any chronic health challenges you may be facing.

The Steps are as Easy as 1-2-3

- 1** Call your doctor's office first to schedule appointment and get set up. You will find a list of the locations and office numbers on the back of this document.
- 2** Get set up in your physician's health portal over the phone.
- 3** Log in at your appointed time.*

* **NOTE:** See "Beginning Your Televisit" instructions on the back of this document.

Make Your Televisit a Success

- Conduct the visit in a location with a high-speed internet connection
- Check your Settings to ensure you are on Wi-Fi and not using your cellular network device
- Select a room that is private and free of distraction and noise
- Gather all your medications and healthcare providers and suppliers and have them handy
- Complete any online paperwork in advance of your visit
- Weigh yourself and write down your weight
- If you have an at-home blood pressure monitor, take your blood pressure and write it down
- Write down any questions you may have for the doctor
- Set up your device so the camera is at eye level
- Test your microphone and speaker
- Check in by logging on 5 minutes before your scheduled visit
- Enjoy this easy and convenient visit with your doctor!

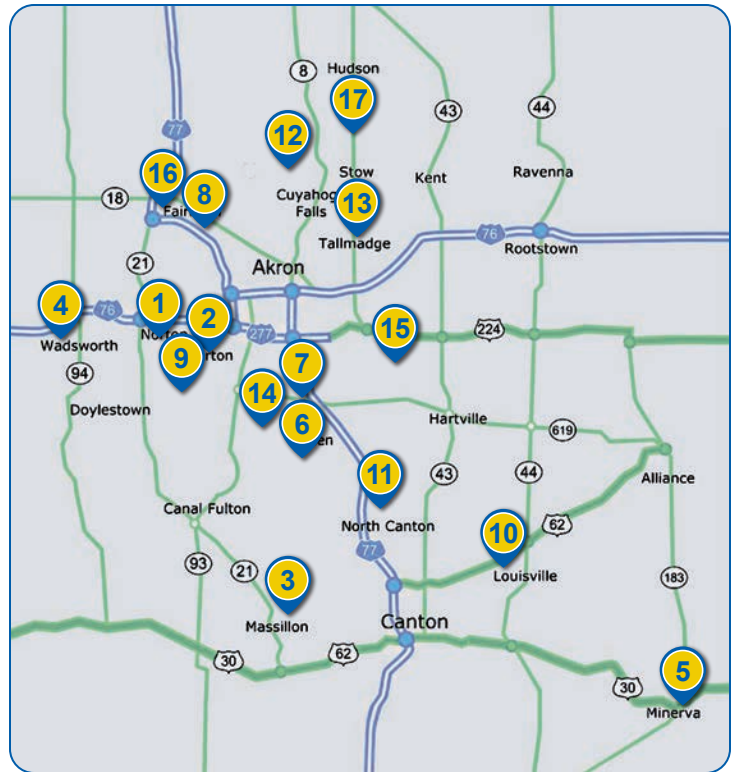
Please stay safe and remain healthy by using these practices. We recommend that you do not delay, but call our office today. Getting set up in advance for a televisit will ensure you have what you need as medical conditions arise.



CALL US TODAY!

Locations & Phone Numbers

- 1 Columbia Woods Medical Group.....(330) 825-7371**
3300 Greenwich Road, Suite 8 | Norton, OH 44203
- 2 Diamond Family Practice.....(330) 753-2400**
62 Conservatory Drive, Suite B | Barberton OH 44203
- 3 Family Practice Associates, Inc.....(330) 832-3188**
2300 Wales Avenue NW | Massillon, OH 44646
- 4 Family Practice of Wadsworth.....(330) 334-6229**
251 Leatherman Road | Wadsworth, OH 44281
- 5 Great Trail Family Practice.....(330) 868-6044**
1028 East Lincolnway | Minerva, OH 44657
- 6 Hearthstone Family Practice(330) 896-6111**
4444 South Arlington Road | Uniontown, OH 44685
- 7 Internal Medicine of Green(330) 899-9070**
3593 South Arlington Road, Suite A | Akron, OH 44312
- 8 Internal Medicine West(330) 864-4488**
2651 West Market Street, Suite 2 | Fairlawn, OH 44333
- 9 Keith Family Practice.....(330) 861-4100**
28 Conservatory Drive, Suite B | Barberton, OH 44203
- 10 Louisville Medical Center(330) 875-3366**
1917 Williamsburg Way | Louisville, OH 44641
- 11 North Canton Family Physicians(330) 494-6012**
133 Wilbur Drive NE Germantown Station
North Canton, OH 44720
- 12 Northampton Primary Care.....(330) 923-4500**
3329 State Road | Cuyahoga Falls, OH 44223



- 13 Northeast Family Health Care.....(330) 633-6601**
65 Community Road, Suite C | Tallmadge, OH 44278
- 14 South Main St Medical Center(330) 644-2700**
4880 South Main Street, Suite 4 | Akron, OH 44319
- 15 Springfield Primary Care(330) 628-4044**
3043 Santarium Road, Suite 1 | Akron, OH 44312
- 16 Springside Internal Medicine.....(330) 376-1071**
150 Springside Drive, Suite C320 | Fairlawn, OH 44333
- 17 Stow Internists(330) 688-3657**
4466 Darrow Road, Suite 2 | Stow, OH 44224

Beginning Your Televisit

- “Arrive early” by logging in to your Patient Portal. If you can’t access the Portal, you can also begin your appointment through the reminder link sent to your email.
- Click “Join Televisit” in your patient dashboard (or email reminder).
- Fill out any patient questionnaire, and provide requested personal information.
- Click “Proceed” to check your computer’s speed and ability to support a Televisit. If your computer does not have a webcam (most do), you will need to attach one or use your smartphone.
- Click “Start Televisit” to enter the virtual waiting room.
- Your physician will begin the virtual face-to-face Televisit, and disconnect when the visit ends.